NOTICE

Vikas Verma

Ward No. 10, Majestic Road, Shanti Nagar

Moga Tehsil and District Moga

Moga, Punjab

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31-12-2023

1. Remira Motors Private Limited

Brar Complex, G.T. Road, Moga

Moga, Punjab

2. Maruti Suzuki India Limited

1, Nelson Mandela Road, Vasant Kunj

New Delhi-110070, Delhi

IN RE: Request for resolution of airbags safety issue in Maruti Suzuki Swift purchased from Remira Motors vide Invoice No. XXX.

Greetings,

I, Vikas Verma, am writing to bring to your attention a serious safety concern regarding the airbags in the Maruti Suzuki Swift purchased from Remira Motors Private Limited.

The airbags in the Maruti Suzuki Swift have been identified to have a safety defect that poses a significant risk to occupants. This issue has been reported to Remira Motors Private Limited, the dealer, but despite multiple complaints, no action has been taken to rectify the problem.

You are hereby finally called upon to:

1. Initiate replacement of the car, which is 10,97,000 within fifteen days from receipt of the notice; and

2. Compensate for medical expenses to the tune of 45,000 Rs.; and

3. Compensate to the tune of 3,00,000 for the mental agony undergone by myself;

within fifteen days from the receipt of the notice.

Failing to address the aforementioned issues within the stipulated time frame, I shall be constrained to initiate proceedings against Remira Motors Private Limited and Maruti Suzuki India Limited for redressal of my grievances and ensuring the safety of the vehicle. I may initiate both civil and criminal proceedings as warranted by law, besides filing a complaint under the statutory provisions of The Consumer Protection Act, 2019, exclusively at your own risk, cost, responsibility, and consequences.

Moga, Punjab

Signature of Vikas Verma